

Digital skills 50+ Questionner

This survey is being conducted as part of an European project "Digital Skills 50+" under the European Commission's Erasmus+ programme.

We are grateful that you are taking part in this survey and that you take time to answer our questions. This survey is of course Anonymous. Your answer will help us evaluate the situation in different countries in Europe.

The intention of this questionnaire is to explore demand and barriers of access for unemployd people to IT skills.

Mark your answer, by some questions you can choose more options.

1. *Do you use a computer (at home or in a public place)? If yes, how often?*

- No, I don't use computers now.
- Yes, but not often (once a month or less).
- Yes, sometimes (at least two times a month).
- Yes, regularly (at least once a week).
- Yes, everyday.

2. *Do you have Internet access at home?*

- yes
- no

3. *What kind of tools do you use? (You can choose more options)*

- computer
- laptop
- tablet
- smartphone
- none of these
- Other:

4. *Where do you use a computer? (You can choose more options)*

- I don't use computers now.
- at home
- at public place (internet coffee, restaurant, ...)
- at the library
- Other:

5. *Why do you want to improve your skills? (You may give several answers.)*

- For use at work.
- For private use.
- In order to better look for a job.
- In order to be independent.
- I do not want it myself but am obliged.
- Other:

6. *What do you use computers for? (You can choose more options)*

- Typing / Word Processing
- Looking up information, news, etc.
- Email
- To keep contact with family or friends (Skype, chat, whatsApp,...)
- Interactive communications (Facebook, etc.)
- For my volunteer job
- Looking for / applying for jobs
- Managing money - paying bills, looking at bank accounts, etc.
- Online shopping
- Entertainment - listen to music, playing games, watching movies etc.
- Other:

7. *Have you ever looked for a job or sent a job application via Internet?*

- yes
- no

8. *What kind of former experienc/studies do you have?*

- took part in a digital skills training
- learned from a friend or a family member
- learned by themselves
- never learned (can't use)
- Other:

9. *Are you interested to improve you digital skills?*

- yes
- no

10. *What do you like to learn? (You can choose more options)*

- basic computer skills
- learn or improve typing skills
- to use the Internet
- learn or improve Email skills
- learn to prepare job application, CV, motivation letter
- learn to keep contact with family or friends (Skype, chat, whatsApp, facebook...)
- learn how to protact your data
- managing money - paying bills, looking at bank accounts, etc.
- online shopping
- entertainment - listen to music, playing games, watching movies etc.
- learn or improve Word Processing Skills (WORD)
- learn to use Spreadsheets (EXCEL)
- Other:

11. *What do you see as your main problem? (You can choose more options)*

- I don't know how to develop my IT skills
- I don't know what are right tools
- I have problems to get an internet access
- Working with internet/computer is to expensive for me

- I don't believe I can learn to use a computer
- I prefer to live without computer
- I'm afraid there are viruses on the computer, when using the Internet

12. *Respondents data*

- Gender:
 - male
 - female

- Age:
 - 50-55
 - 56-60
 - over 60

- Education:
 - primary school
 - secondary school
 - university

- For how long are you registered as unemployed?
 - less than 3 months
 - 3 months -1 year
 - 13 months - 2 years
 - 25 months - 5 years
 - more than 5 years

Thank you for answering the questions!